Most of our cakes have a refrigerated shelf life of 11 days, Chocolate Crunch is 21 days.

Most of our biscuits have a shelf life of 6 months.

All Manna From Heaven products have been checked for the highest quality prior to packing and leave us in perfect condition. Our products are fragile so please handle with care all the time.

To help you care for our products, here is a short checklist.

Cakes

- All cakes must be kept refrigerated at all times, between 0 ^{O}C and 4°C.
- Your fridge should be fitted with a thermometer so you can gauge the running temperature.
- Daily checks should be made to ensure the fridge is maintaining the correct temperature. Ideally these temperatures should be recorded.
- The cakes have an eleven day refrigerated shelf life from the date of production, unless otherwise specified.
- **Chocolate Crunch** has a 21 day refrigerated shelf life from the date of production.
- All cakes are labelled with a Best Before Date sticker on the side of the box.
- Store cakes in an enclosed, refrigerated cabinet, separated from any raw/uncooked foods.
- When handling the cakes, use tongs which are cleaned between use or gloved fingers.
- For all nutritional information and ingredient declarations, please refer to our Product Fact Sheets.

manna
from heaven

mfh@mannafromheaven.com.au
www.mannafromheaven.com.au
tel: (612) 9517 3688
fax:(612) 9516 0966
69 – 71 Marrickville Road
Marrickville NSW 2204 Australia

Freezing Our Cakes

Our preference is for the Manna From Heaven cakes to be consumed fresh within the eleven days shelf life. We do however realise that some of our customers require the flexibility of freezing, and so, offer the following guidelines;

- Manna From Heaven distributors have the option to freeze our cakes. If this has occurred the product will be prominently labelled with the following; 'This product has been frozen. Best Before:……..'.

- This label may be prominently attached to the top of the box of your delivery. In this case, refer and adhere to the 'new' Best Before Date and DO NOT RE-FREEZE

If your cakes have not already been frozen, freeze the products immediately upon receipt:

- Freeze the cakes in a clean, well-maintained freezer, free from ice build up. This is to prevent the possibility of ice crystals falling onto the cakes which when thawed would provide an environment suitable for localised mould to grow.

- Your freezer should be fitted with a thermometer so you can gauge the running temperature.

- Daily checks should be made to ensure the freezer is maintaining the correct temperature that is less than -18 ^{O}C. Ideally these temperatures should be recorded.

- Most Manna From Heaven cakes and the chocolate crunch are suitable for freezing although we do not recommend freezing the Chocolate Praline cake as the quality is negatively effected by freezing.

- Certain specials also may not be suitable for freezing. This will be advised when specials are ordered.

- If you freeze the Manna From Heaven cakes, freeze them in their original packaging (wholesale box) with the lid completely closed.

- Once frozen, the cakes have a frozen shelf life of 3 months. Please monitor your stock to ensure cakes are not kept longer than 3 months. This will ensure the cakes stay in a saleable condition, free from freezer damage.

- Thaw frozen cakes in the refrigerator between 0 ^{O}C and 4° C. Do not keep longer than 8 days.

manna
from heaven

mfh@mannafromheaven.com.au
www.mannafromheaven.com.au
tel: (612) 9517 3688
fax:(612) 9516 0966
69 – 71 Marrickville Road
Marrickville NSW 2204 Australia

Biscuits

- All Manna From Heaven biscuits have a shelf life of 6 months if stored correctly.
- All biscuit boxes are labelled with their Best Before Date on the underside of the box.
- The biscuits must be stored in a cool, dark place in temperatures not exceeding 30 ^{O}C.
- If biscuits are stored in a glass container, they should be kept in this type of container for no more than 2 weeks and the container should be covered with a cloth to keep out the light when possible.
- Please follow universal good practice, stock rotation methods by selling oldest stock first.
- If you have any concerns or queries about our products please contact Manna From Heaven or your distributor.

manna from heaven

mfh@mannafromheaven.com.au
www.mannafromheaven.com.au

tel: (612) 9517 3688
fax:(612) 9516 0966

69 – 71 Marrickville Road
Marrickville NSW 2204 Australia